



Teacher Information Package

Welcome to the Brownes Dairy School Tours Teacher Information Package

Thank you for your interest in visiting Brownes Dairy. We hope that the experience will be an interesting learning journey for your students.

This package will provide you with an overview of all that you need to know about your visit. However, if you have any further questions please contact Brownes Dairy on the School Tour Hotline on (08) 9441 7770 or email www.school.tours@brownesdairy.com.au Monday to Friday between 9:00am to 4:00pm. We are very keen to make your experience enjoyable.

Brownes Dairy provides a variety of 'hands on' learning experiences and we are looking for new ways to motivate students from Kindy to Year 6. Hopefully this package will inspire you to take advantage of what we offer and enable us to provide your students with a wonderful learning experience.

Brownes Dairy Contact Details

Address: Brownes Foods Operations Pty Ltd
22 Geddes Street, Balcatta, Western Australia 6021

School Tour Hotline: (08) 9441 7770

Email: school.tours@brownesdairy.com.au

Website: www.schooltours.brownesdairy.com.au

Facebook: <https://www.facebook.com/brownesdairy>

Instagram: @brownesdairy

YouTube: <https://www.youtube.com/brownesdairy>

Parking: Free parking is available for Brownes Dairy school visitors.
School bus parking bay is located near the 'Cafe' building.
Please see Brownes Dairy School Tours Site Map.

School Tour Opening Hours: Wednesday 9.30am - 11.00am
12.30pm – 2.00pm

Thursday 9.30am - 11.00am
12.30pm – 2.00pm

Closed on Public Holidays and School Holidays.

Entry fees: Free Admission.

Supervision Ratio: It is the responsibility of the school to provide an adult supervisory team that meets their specific requirements.

The below is a guide only;

Kindergarten: 5 students per adult

Pre-Primary: 5 students per adult

Year 1: 10 students per adult

Year 2: 10 students per adult

Year 3: 10 students per adult

Year 4: 10 students per adult

Year 5: 10 students per adult

A letter from our CEO, Tony Girgis

Dear Educators,

The Brownes Dairy School Tours aim to give future generations a similar educational experience to that experienced by the parents and grandparents of today's children.

It's incredibly important for children to understand where their food comes from and being WA's oldest and largest dairy, we're in a unique position to provide children with a genuinely memorable educational experience.

The tour educates students not only about the nutritional benefits of milk, but also about how milk makes its way from our dairy farms in the South West WA to their fridges at home. The reality is that without the hard work of WA farmers, there would be no fresh, local milk.

The revival of Brownes Dairy School Tours is part of our 130th Anniversary celebrations.

We look forward to welcoming your students to Brownes Dairy.

Yours Sincerely,

Tony Girgis

About Brownes Dairy School Tours

Our talented and experienced Brownes Dairy School Tour Guides will lead your students through an interdisciplinary learning experience.

During the Brownes Dairy School Tour you will get to see where our award winning fresh white milk, cream, yoghurt and flavoured milk products are made. You will enjoy a short documentary titled 'Moo to You' which will take students through the milk journey from farm, to dairy, to store, to your homes. Students will also have the opportunity to learn about the health benefits of dairy, food safety, animal welfare, the science of dairy and food miles, they'll also see a real cow being milked and understand where milk really comes from – they can have a turn milking the cow if they choose (this will be conducted under strict supervision).

The Brownes Dairy Schools Tours include Kindergarten to Year 5 and are linked to the Western Australian Curriculum and Kindergarten Curriculum Guidelines. The Kindergarten Curriculum Guidelines focus on children's learning and development consistent with the Early Years Learning Framework.

Brownes Dairy School Tours are available on Wednesdays and Thursdays only (excluding public holidays and school holidays) with dairy tour sessions commencing at 9.30am and 12.30pm.

School tours must be booked in advance by phoning the School Tours Hotline or accessing our online booking form. Please visit www.schooltours.brownesdairy.com.au for further information.

Teachers participating in Brownes Dairy School Tours are also provided with a grade relevant 'Activities Booklet' with their booking confirmation. Teachers can plan and use this package as part of their pre-visit or post excursion learning experience for their year level.

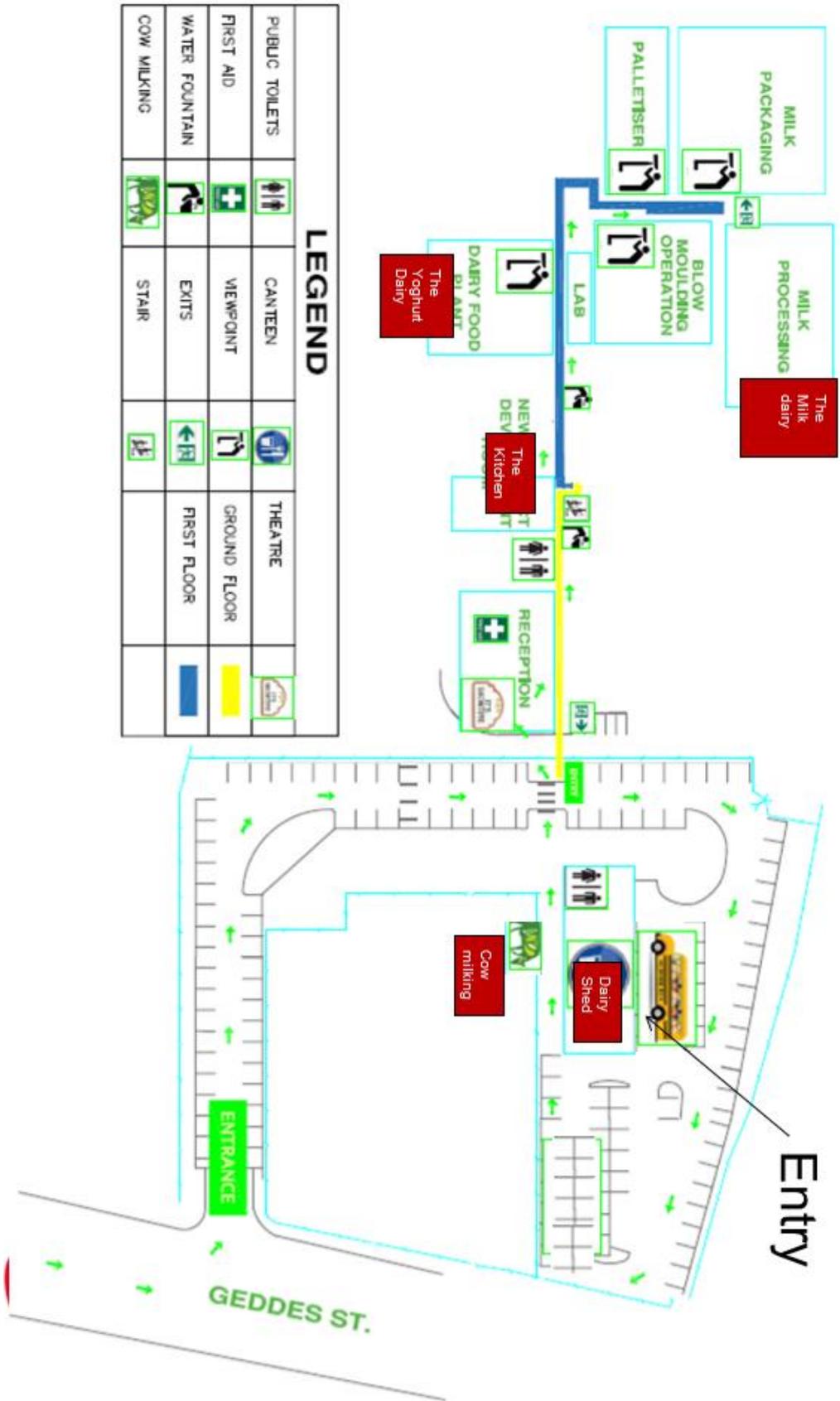
The Brownes Dairy School Tour will include the following:

- A walk through tour that will be showcasing Brownes Dairy.
- An opportunity to meet a Farmer who has extensive knowledge in agriculture and experience in milking dairy cows.
- A short documentary detailing the 'Moo to You' journey of fresh milk.
- Visiting the Innovation Kitchen and Viewing Gallery to learn how fresh white milk, cream, yoghurt and flavoured milk are made.
- Sampling our award winning Brownes Dairy flavoured milk and yoghurt.
- At the end of the Brownes Dairy tour each student will receive a free Brownes Dairy goodies bag to take home and enjoy.

Brownes Dairy School Tours Site Map

BROWNES FOODS OPERATIONS PTY LTD

SCHOOL TOUR SITE MAP



LEGEND			
PUBLIC TOILETS		CANTEN	
FIRST AID		VIEWPOINT	
WATER FOUNTAIN		EXITS	
COW MILKING		STAIR	
		THEATRE	
		GROUND FLOOR	
		FIRST FLOOR	

Brownes Dairy School Tours

Bookings Guidelines

Making a School Tour Booking

Due to increased demand please book early. We recommend making your booking for any Wednesday or Thursday well in advance to avoid disappointment. Select a few dates that will fit in. You can also visit our online booking form at www.schooltours.brownesdairy.com.au.

Booking Confirmation

A booking confirmation email will be emailed to your provided emailed address. If you require further information please call our School Tours Hotline on (08) 9441 7770.

Session

Starting times for facilitated tour are as follows:

9.30 am

12.30 pm

Teacher's Resource Package

A Teacher's Resource Package is available on our website or by confirming your visit to Brownes Dairy. The package includes curriculum links, activities and worksheets. Please visit our website for more information at www.schooltours.brownesdairy.com.au.

Class teacher/s will need to read the Teacher Information Pack before their visit to Brownes Dairy. Class teachers are also responsible to print student excursion activity booklets for the excursion and modify accordingly to students or class needs.

Curriculum

Brownes Dairy School Tour offers a program that supports the Western Australian Curriculum and Kindergarten Guidelines.

Class sizes

We strongly encourage two classes (approx. 60 students) from the same school to make a booking for a Brownes Dairy school tour excursion. Our preference is for two classes of the same year group to attend together. If a school only has one class per year group, we would be happy to accommodate the two grades closest to each other, for example, K and Pre-Primary, Year 1 and Year 2...

Please note, if only one class attends a session, there is a possibility that another school might attend alongside your allocated session to ensure we maximise our session times.

Cancelations

If you cancel your Brownes Dairy School tour, please provide at least one week notice.

Brownes Dairy reserves the right to cancel tours with 48 hours written notice. We will endeavour to find a suitable alternative time for your school tour if this occurs.

Feedback

We welcome all feedback on your Brownes Dairy School Tours experience. We will issue with a questionnaire post your visit. Please don't hesitate to give us feedback during your tour too.

Arriving at Brownes Dairy

Arrival

Buses are expected to arrive at least 15 minutes prior to your booking time to ensure your group has had a drink, been to the toilet and ready to start the workshop at the confirmed time on your booking confirmation sheet. Please be punctual. Late arrivals will result in a shortened tour experience. If arriving late please telephone School Tours Hotline on (08) 9441 7770.

Parking

Bus parking is available near the Brownes Dairy Cafe building. (Please see 'Brownes Dairy School Tours Site Map'). Free car parking is also available for any parent/ caregivers/ helpers joining your class group tour. Please follow the Brownes Dairy School Tours signage on arrival.

Bus and Entry

Assemble students on grassed area at the bus bay. In wet weather; please keep your students on the bus. Our School Tour Guide will greet your class onboard.

Sign In and Sign Out Procedure

On arrival, teachers are requested to supply our School Tour Guide with a list of names of all teachers, students and any parent/ caregivers/ helpers joining your class group tour. A total count of people attending is also needed.

Meet and Greet our School Tour Guide

Before the tour commences, our School Tour Guide will address some house-keeping rules:

- Welcome everyone to Brownes Dairy at the Brownes Dairy Milking Shed
- Provide an overview of what the students will be doing during their Dairy school tour session.
- Advise students and adults of where they need to be at what times.
- Inform students of safety and behavioural expectations while they are visiting Brownes Dairy.
- Reminders: toilets, first aid, mobile phones (to be used for emergency calls during the Brownes Dairy Tour), allergies, medical conditions, and food items.

Amenities

Toilets are located near the Cafe. Please see the 'Brownes Dairy School Tour Site Map' for where the toilets are located. Please note an adult member is required to be present at all times when taking students to the toilets to and from as part of their duty of care.

Eating Areas

Brownes Dairy provides an enclosed area for school groups to eat their morning tea or lunch, which is located at the back of the Brownes Dairy Cafe building, sign-posted as the "Brownes Dairy Milking Shed". Food and drink are not permitted in the main building of Brownes Dairy. Lunch baskets may be stored at the Brownes Dairy Milking Shed.

If you are joining us for the 9.30am tour, you are welcome to stay to enjoy your morning tea and/or lunch for half an hour after the tour finishes at 11am.

If you are joining us for the 12.30pm tour, you are welcome to arrive to enjoy your lunch for half an hour before the tour starts at 12.30pm.

We encourage you to bring food and drink in large communal bags or baskets (labelled with students' names) for break periods.

Brownes Dairy School Tours General Guidelines

Informing parent/ caregiver/ helpers and students

To ensure a safe and enjoyable excursion to Brownes Dairy, it is important that the teacher in charge communicates all information in this document to students and adult supervisors prior to the visit.

Allergies and Medical Needs

As part of the experience, children will get the opportunity to sample our products, including milk, flavoured milk, yoghurt and orange juice. Please be aware that allergens may be present.

The school and supervising staff have responsibility for managing allergies and any other medical needs including ensuring that students do not consume food to which they may be allergic.

Student Emergency and Allergies Contact Details

The class teacher is requested to bring a class list for duty of care and in case of an emergency. Class teacher is also to have copies of the students emergency contact details, allergies or any other medical conditions.

It is the responsibility of the school to ensure that any students with medical conditions have access to any medication they may require on the tour.

Medication & First Aid

While all our Tour staff has first aid training it is the responsibility of the school to provide basic first aid to their students. Schools are also requested to bring their own first aid kit and/or special medical requirements.

First aid kit and medication needs are to be carried with the allocated teacher at all times for medical assistance.

Illness

Please advise ahead of tour if any students, parents/caregivers or teachers have experienced symptoms of infectious diseases (such as diarrhea or vomiting).

Safety Guidelines & Procedures

Brownes Dairy has documented safety guidelines and emergency response procedure for the site – this document can be accessed on www.schooltours.brownesdairy.com.au. Alternatively, please contact us on our School Tours Hotline on (08) 9441 7770 and we can email you a copy.

Clothing and Footwear

Students are recommended to wear a school uniform and enclosed shoes / sneakers. Please remember to bring sunscreen and hat and make sure that all items are labelled with the student's full name.

In the event of rain, students should arrive with appropriate wet weather clothing.

Weather

School tours will go ahead as planned unless severe weather warnings have been issued. In this event, Brownes Dairy will contact within 24 hours of your tour.

Ratio for Supervision

Brownes Dairy recommends the following ratios for school supervisory teams:

Kindergarten:	5 students per adult
Pre-Primary:	5 students per adult
Year 1:	10 students per adult
Year 2:	10 students per adult
Year 3:	10 students per adult
Year 4:	10 students per adult
Year 5:	10 students per adult
Year 6:	10 students per adult

The ratios may vary according to the needs of your students. Please feel free to discuss supervision requirements with our booking staff at the time of booking. It is the responsibility of the visiting school to ensure that an adequate number of people attend to supervise its students.

Transport

Transport remains the responsibility of the visiting school when visiting Brownes Dairy.

Adult Assistance During Activities

Brownes Dairy encourages teachers and parents/caregivers to assist with all activities during the Brownes Dairy tour.

Photography

We encourage you to take photos of students enjoying their experience at Brownes Dairy.

However, no photography or filming is permitted in the upstairs Viewing Gallery. Please also check with the Brownes Dairy staff for permission at all times.

From time to time, Brownes Dairy School Tour staff may be taking photos and / or videos for social media, internal and external communications. Please let us know at time of booking if you do not want your class and/or individual students to be photographed.

Behaviour

It is the responsibility of the school to provide a supervisory team that meets their specific requirements in line with the recommendations for supervision outlined in this document. The school supervisory team must accompany the students throughout the visit and actively monitor behaviour and intervene where necessary to maximise the educational experience for their students.

Brownes Dairy staff are not responsible for the supervision or behaviour of students. Brownes Dairy staff may intervene where behaviour or activities put the safety of individuals or our business at risk.

Mobile Phones

All school supervisory staff are encouraged to bring a mobile telephone so that they can be used in case of emergency and/or to take photos. Mobiles need to be turned on silent. Please do not use the mobile for personal use during school excursions in front of students and Brownes Dairy staff members.

Bag Storage

There is limited space for bag storage and we encourage schools to only bring essential items with them on the excursions, and do not bring items of high value. Brownes Dairy takes no responsibility for any lost or stolen items.

Valuables

Please remember that valuables such as cameras and other items must not be left unattended at all times. Brownes Dairy takes no responsibility for any lost or stolen items.

School Bags Not Allowed

Unfortunately due to health and safety we request that NO school bags are taken into the main building of Brownes Dairy.

Special Needs Facilities

Brownes Dairy hosts school excursions with special needs. Please advise if any of your group has special needs so that we can assist to make their visit enjoyable. Please note that every effort has been made to assist people in wheelchairs. However, some of our buildings may have limited access for individuals with limited mobility.

Disruptive Behaviour

Brownes Dairy staff reserve the right to immediately cancel a class if class behaviour is unruly, disruptive to other Brownes Dairy staff or putting others at risk.

Schools Teacher Working With Children and National Police Clearance

It is the school's responsibility to ensure all teaching staff has appropriate clearances for Working With Children and National Police Clearance when visiting Brownes Dairy at all times.

Identification of Excursion Participants

There can be several different schools participating in an excursion at Brownes Dairy on the same day. It is the school's responsibility to select a suitable method for identifying their students. We recommend school uniforms are worn by all students.

Pedestrian Walkways

When crossing the road and car park, teachers, students and adult helpers are required to use designated pedestrian walkways at all times.

Car Park

The Brownes Dairy car park has a maximum speed limit of 20 km/h.

Brownes Dairy Employees Working With Children and National Police Clearance

All Brownes Dairy Tour staff members have a current Working with Children Check and Federal Police Clearance.

Privacy

Brownes Dairy complies with privacy legislation. Brownes Dairy will take all reasonable steps to protect information from misuse, interference and loss, and from unauthorised access, modification or disclosure. This includes; all personal information collected about schools and students, including information about medical conditions and/or allergies

From time to time, Brownes Dairy School Tour staff may be taking photos and / or videos during the school tour for social media, internal and external communications. Please let us know at time of booking if you do not want your class and/or individual students to be photographed.

Public Liability Insurance

Insurer: Jardine Lloyd Thompson Pty Ltd.

Public Liability Certificate of Currency is on our Brownes Dairy website.

This insurance policy does not cover loss or damage of personal belongings. Please remind your students that they are responsible for their own belongings. Should you require further details about this policy, please do not hesitate to contact us on (08) 9441 7770 or by email.

Frequently Asked Questions

Where is Brownes Dairy?

We are located at 22 Geddes Street, Balcatta, Western Australia 6021.

How much does the tour cost?

Admission to Brownes Dairy is free.

It is the school's responsibility to organise the bus.

When are the tours?

Tours are run during the school term (excluding weekends and public holidays).

Tours will be running on Wednesday and Thursdays only.

There will be 2 sessions per day, 9.30am – 11am and 12.30pm – 2pm.

How long does the tour take?

Each tour is approximately 1 ½ hours long.

We can only bring one class along, is that OK?

We strongly encourage two classes (approx. 60 students) from the same school to make a booking for a Brownes Dairy school tour excursion. Our preference is for two classes of the same year group to attend together. If a school only has one class per year group, we would be happy to accommodate the two grades closest to each other, for example, K and Pre-Primary, Year 1 and Year 2...

Please note, if only one class attends a session, there is a possibility that another school might attend alongside your allocated session to ensure we maximise our session times.

A few of the kids in the class are sick, can they attend the tour?

Brownes Dairy is a food site and we comply with strict Food Quality and Safety standards. For this reason we need to know if anyone attending the tour has been sick with 48 hours (with an infectious disease) before they attend the tour. If they have been sick within 48 hours, but are feeling better, they can attend the tour but will not be able to enter The Innovation Kitchen. In this instance they will need to be supervised (by a school representative) at The Milking Shed during this part of the tour.

Are there any teacher's notes available?

Kindergarten to Year 6 school teacher's notes and student activity packs are available on our website or by email upon Brownes Dairy booking confirmation.

What grades can visit Brownes Dairy?

Brownes Dairy offers tours for Kindergarten to Year 6.

We have a special needs child in our class, can they attend?

Brownes Dairy hosts school excursions with special needs. Please advise if any of your group has special needs so that we can assist to make their visit enjoyable. Please note that every effort has been made to assist people in wheelchairs. However, some of our buildings may have limited access for individuals with limited mobility.

We have children who are Lactose intolerant, can they attend the tour?

As part of the experience, children will get the opportunity to sample our products. Please be aware that allergens may be present. If anyone has allergies (in particular lactose intolerance) please advise Brownes Dairy at time of booking and at time of arrival.

Can we take photos during the tour?

We encourage you to take photos of students enjoying their experience at Brownes Dairy.

However, no photography or filming is permitted in the upstairs Viewing Gallery. Please also check with the Brownes Dairy staff for permission at all times.

From time to time, Brownes Dairy School Tour staff may be taking photos and / or videos for social media, internal and external communications. Please let us know at time of booking if you do not want your class and/or individual students to be photographed.

History of Brownes Dairy

Established in 1886, Brownes Dairy is Australia's oldest dairy. Celebrating our 130th birthday this year, we are the only major milk processor in Western Australia that remains Australian owned.

Brownes Dairy collects over 144 million litres of milk from over 55 dairy farmers each year from farms in the south west of Western Australia. We are strongly committed to supporting local and keeping the Western Australian dairy industry alive.

Brownes Dairy is an iconic brand with strong customer loyalty in Western Australia, offering a wide range of products including; fresh white milk, yoghurt, flavoured milk, cream and juice.

Brownes Dairy White Milk remains Western Australia's most loved milk, and is the most consumed white milk amongst Western Australian families.

A trip down memory lane...

1886

Edward Browne begins milking his small herd of cows on a piece of land known today as Shenton Park. Little did Edward Browne know the significant role that he and his family were going to play in the Western Australia dairy industry.



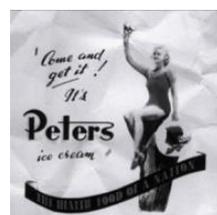
1915

Browne purchases the wholesale Dairy Farmers Co-operative on Charles Street, North Perth enter "Brownes Dairy". Here, milk is purchased from farmers and sold to retailers and consumers. Early milk delivery methods include horse and cart, or milk drums on a wooden yoke across a delivery boy's shoulders.



1920s

Perth's growing population and the resulting shortage of milk is a main factor in Browne establishing the Brunswick depot. Shortly after the depot begins operating, Edward Browne passes away. Edward's legacy will continue to touch Western Australian families for decades to come.



1930s

The Great Depression and following years of war were trying times for both Brownes Dairy and the new Peters company. Luckily, exceptional



employees were able to guide the companies through this difficult period and into the following booming times. Brownes Dairy purchases the Wattle Ice Cream Company and expands into ice cream manufacturing and cold storage.

1940s

Modern milk pasteurization and bottling plant is opened on the North Perth site, and Brownes Dairy begins to produce pasteurized milk in bottles for the first time in Western Australia under the name "Golden Seal". There is a heavy emphasis put on the new hygienic nature of the new bottled milk.



1950s

Known as the Golden Years; Brownes Dairy establishes its first research and development laboratory and launches a reduced fat milk called "Dairi Choc".



1959

Brownes Dairy develops and launches another new product to Western Australia: yoghurt. This product proves to be immensely popular right from the start.



1960s

Brownes Dairy Ltd. is sold to Peters Ice Cream (WA). Its name is changed to Brownes Dairy Pty. Ltd. Brownes Dairy introduces the first real fruit yoghurt to Western Australia, sing pure apple pulp and juice. Technological advances are made and a fully automated bottling line is introduced. This decade marks the beginning of school tours through Brownes Dairy.



1970s

Factory relocation from North Perth to Balcatta begins; the factory is modernised and a new high-rise cold store, workshop, and freezer distribution centre are developed. Brownes Dairy introduces the new dairy products SupaShake flavoured milk and YoGo desserts. Two of Brownes Dairy very first television advertisements air: This is a Brownes Town, and Moove.



1980s

Export markets such as Hong Kong, Malaysia and Singapore develop, as does a Food Service and Development division. Brownes Dairy most



successful product of the 1980's is launched – “FM” – reduced-fat flavoured milk in an opaque round bottle. Brownes Dairy celebrates its 100 year birthday!

1986

The end of an era is marked when milk is put into bottles for the last time. The “Tetra Pak” is no longer packaging used solely for flavoured milk, but white milk as well. Walter Browne had foreshadowed the move into Tetra packaging back in 1959 when he said, “It is inevitable that cartoned milk will come ... cartons are 45 % lighter than bottles, they remove the broken glass menace and are easier to carry home”.



1990s

Chilled Distribution Centre opens in November 1996. Who remembers the Brownes Chill Barista ad? Major renovations occur at Brownes Dairy North Perth site. Through the installation of top-quality, ultra-clean filling equipment, Brownes is able to extend the shelf life of milk. Brownes Connoisseur Ice Cream and Viva Frozen Yoghurt are launched. By 1996, Brownes Dairy moves production to Balcatta alongside the existing ice cream plant.



2000s

Brownes Dairy purchases award-winning West Fresh Gourmet Yoghurt and Casa. Brownes Dairy upgrades cheese factory in Brunswick. Innovation centre is built at Balcatta site.



2015

Brownes Dairy relaunches their yoghurt range. New, all natural yoghurt goes on to win numerous awards for best tasting yoghurt across Australia. Television campaign 'A Natural Silence' won Campaign Brief's 'Integrated Campaign of the Year' award 2015 as well as Silver at the FAB Awards in London. The campaign is also a finalist in the upcoming Effie Awards in September.

